

Roper Music Privacy Policy

Our commitment to your privacy

We know that you have many options and are glad you have chosen to shop with us here at Roper Music. This page explains how we collect, use and protect the information that you provide to us through our website and any other personal information provided when you call or email us. **By accessing RoperMusic.com on any computer, mobile phone, tablet, or other device, or while making a purchase from Roper Music you agree to the terms of this Privacy Policy.**

Information that we do collect:

We store any contact information that you submit to us when you place an order, request information, rent an instrument, service an instrument, or contact us. This information may include name, address, phone number, email address, billing address and other personal information. We may collect, store, and use any information that you submit via email or any of the forms on our website. We may also collect information about email communications such as confirming that an email was opened, or which links were clicked.

How we use collected information:

We use collected information for the purpose of tracking our business activities such as completing orders, customer service, communicating with customers, promotions, and other business uses. There may be an occasion that we may send you messages for your account or promotional messages by mail or email. You will always have the option to opt out of such communications (see below).

We may combine the information we collect through web beacons or other technology tools with other information we have collected from you or information from other sources.

We do not share your information with third parties except as required to facilitate business operations (such as shipping or credit card processing).

You have the choice to tell us not to collect and use this information, and we will only engage in interest-based advertising if you choose.

How we protect your information:

In order to protect your information, we maintain reasonable and appropriate measures designed to maintain the information we collect in a secure manner. We have put in place appropriate electronic, physical, and administrative safeguards and firewalls including but not limited to being PCI compliant as well as not storing credit card information on site. Still, even though we follow reasonable procedures to try to protect the information in our possession, no security system is perfect, and we cannot promise that your information will be secure under all circumstances.

If you suspect a data breach, please contact us by calling 970-242-3272.

How to correct your personal information:

We respect your right to access and correct your personal information. To review or correct your personal information, or to change your communication preferences, please call us at 970-242-3272. Any of our sales staff will be glad to help. You may choose to stop receiving promotional communications at any time.

Links to other websites:

Roper Music is not responsible for the content or practices employed by other websites that are linked to/from our website, including but not limited to, payment processing sites like PayPal and social media sites like Facebook, which may have privacy policies that differ from ours. When you use a link to go from ropermusic.com to another website, our privacy policy is no longer in effect. We are not responsible for the activities and practices that take place on these websites. We recommend that you review the privacy policy posted on any external site before disclosing any personal information. Please contact those websites directly if you have any questions about their privacy policies.

Information use transparency:

We are transparent about the ways in which we collect and use personal information and welcome your questions and concerns. If you have any concern or complaint about the way we handle your personal information, please contact us.

Your Consent:

By using our website, you consent to our collection and use of your personal information as described in this Policy. If we change our policies and procedures, we will post those changes on our website to keep you aware of what information we collect, how we use it and under what circumstances we may disclose it.

Contact Information:

If you have questions or concerns about this Privacy Policy or how we collect and use the information of our customers, you can contact us:

Email: kris@ropermusic.com

Phone: 970-242-3272

Roper Music Company
1224 N 25th St
Grand Junction, CO 81501

Or

Roper Music Company
PO Box 1389
Grand Junction, CO 81502

Thanks again for choosing Roper Music!